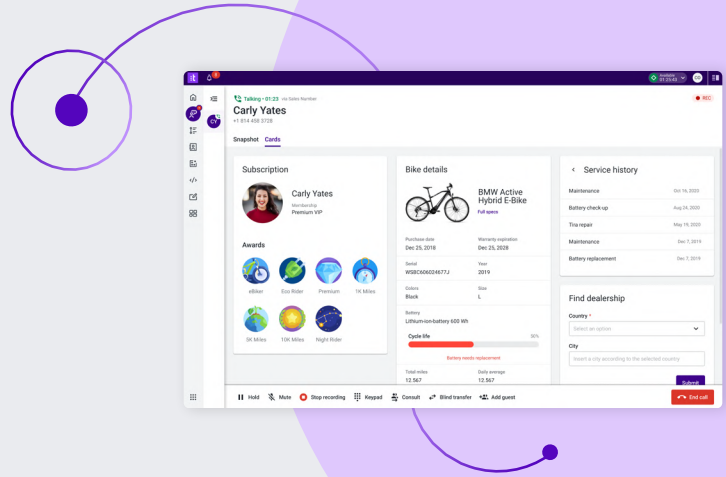




# Talkdesk Workspace Designer™

Optimize every role in the contact center with customizable user interfaces.

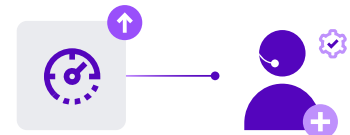


Talkdesk Workspace Designer™ is a low-code and no-code development tool that allows you to rapidly build, expand, and customize the ideal interface for every role in your contact center with minimal IT and engineering support.

## Main capabilities

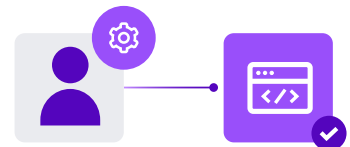
### Optimize user experiences

Improve productivity, minimize errors, decrease costs, and readily adapt to unexpected market changes by customizing the tools and information showcased for every role of the contact center. Easily create and arrange cards to build ideal interfaces, ensuring your users always have everything they need.



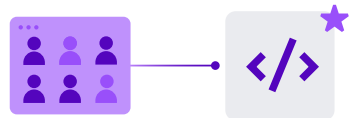
### Empower IT

Leverage low-code or no-code to quickly develop, test, and launch customized user interfaces. Easily create and arrange cards to display relevant information from internal or external systems, deliver functionality that simplify tasks, and more.



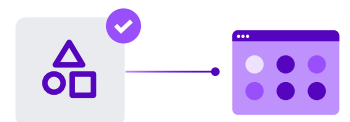
### Delegate development

Reduce the strain on your IT department by broadening the number of users that can modify interfaces. Allow these skilled users to swiftly carry out changes using either low-code or no-code, freeing IT department resources so developers can focus on other business-critical activities.



### Optimize the development experience

Talkdesk Workspace Designer is a component of Talkdesk Builder™, a complete set of low-code and no-code tools. Use all Talkdesk Builder components in tandem to customize, integrate and expand every aspect of the contact center to tailor it to your specific business or industry needs.



# Key features



Create flexible cards with simple low-code and no-code tools - no coding required!



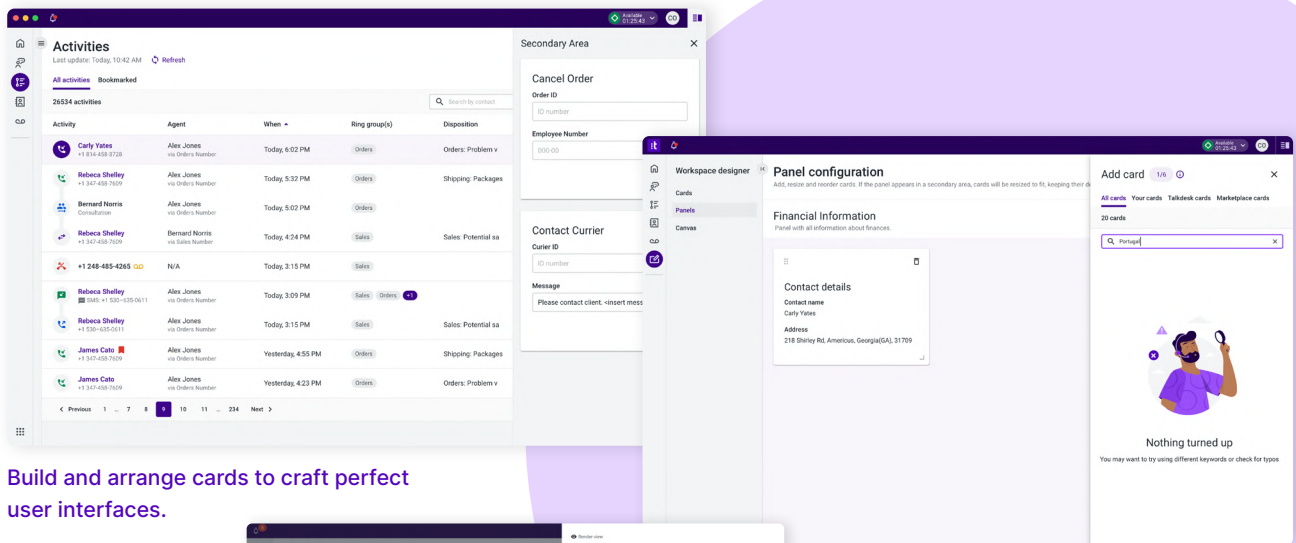
Showcase cards within configurable panels or other assigned areas in Talkdesk.



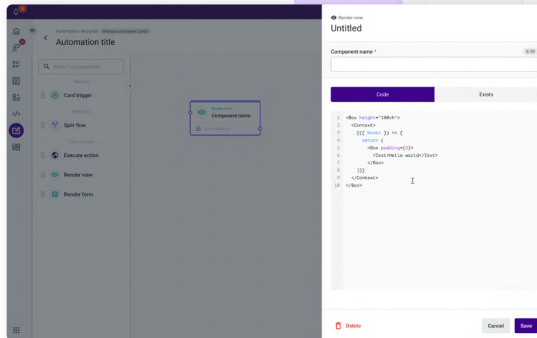
Flexible cards showcase key functionality or information.



Leverage business rules to define different interfaces per role or function.



Build and arrange cards to craft perfect user interfaces.



Create cards using simple no-code elements or use low-code for maximum flexibility.

Configure panels to hold groups of cards relevant to specific roles.

## About Talkdesk

Talkdesk® is a global cloud contact center leader for customer-obsessed companies. Our automation-first customer experience solutions optimize our customers' most critical customer service processes. Our speed of innovation, vertical expertise, and global footprint reflect our commitment to ensuring that businesses can deliver better experiences across any industry and through any channel, resulting in higher customer satisfaction and accelerated business outcomes.



Experience. A better way.

[Talkdesk Workspace Designer™](#)

