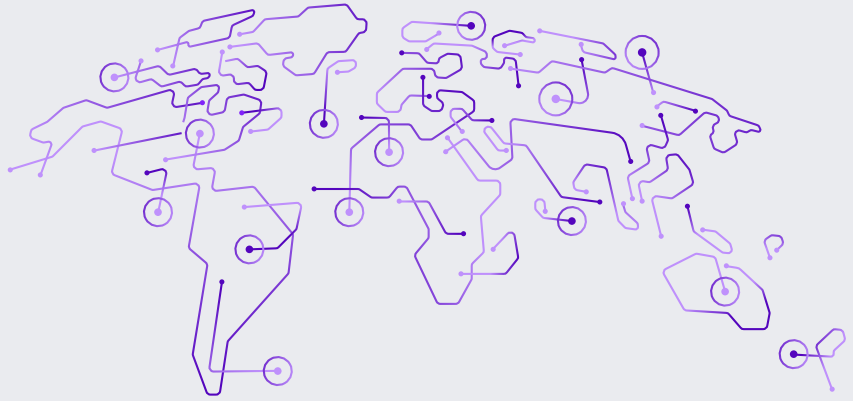




Regional Cloud

Select your data storage region.



Stay compliant with privacy regulations by maintaining control of your data in your preferred region with Talkdesk Regional Cloud™.

Choose your preferred region.

Our global cloud infrastructure offers regional deployment options so you can choose the geographic location where your contact center services run, as well as where your private customer interaction data is stored.

- Locally deploy your contact center in your preferred location to comply with local or industry data regulations.
- Immediately take advantage of new releases and innovative updates on a globally managed platform.
- Rely on industry-leading scalability, data availability, security, and performance.

Count on fast and safe connections.

Use any of the available deployment locations with Regional Cloud to improve the connection between Talkdesk and your other systems while keeping everything safe and sound in the cloud.

- Reduce system latency by keeping your platform close to your existing on-premises systems.
- Trust Talkdesk's 30+ security certifications to help ensure data privacy and protected transmission.
- Strengthen reliability with redundant power, networking, and connectivity in each data center, and redundant network links between each data center in your selected region.

Meet regulatory requirements.

Ensure compliance with local data privacy regulations, national data sovereignty laws, and industry regulations.

Key features



Globally managed multi-tenant solution



International data privacy compliance