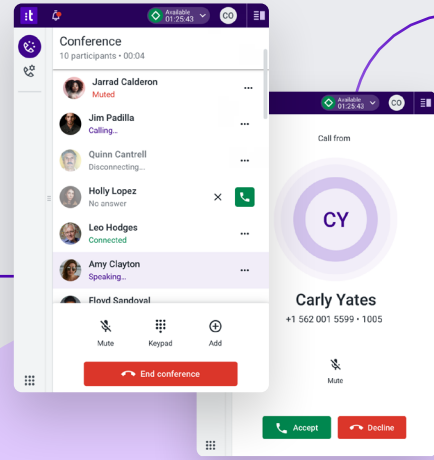# :talkdesk®

Talkdesk Phone™

Get your teams talking with a modern cloud business phone system.

Talkdesk Phone™ is the industry's first and only business phone system natively built on a leading cloud contact center platform, reducing costs, unifying technologies and increasing business agility across the entire organization.

Main capabilities

Communicate anywhere

Connect from anywhere on any device using a modern cloud business phone system that empowers your teams to talk to each other and to receive and make calls to anywhere in the world you do business.

Increase collaboration

Connect with anyone anywhere
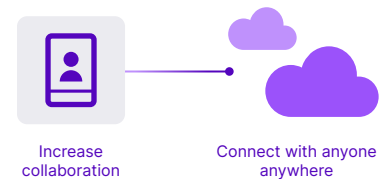
Simplify everything

Gain a holistic view of all voice interactions across every department with unified reporting and effortlessly manage all users, numbers, and devices from a unified interface. Realize significant cost savings and benefit from the simplicity of managing everything on a single platform and a single user experience.

Simplify admin experience

Lower total cost of ownership

Increase business agility

Leverage the benefits of a leading CX cloud platform to extend advanced contact center technology to business communications users and increase business agility across the entire organization.

Streamline communication

Improve efficiency
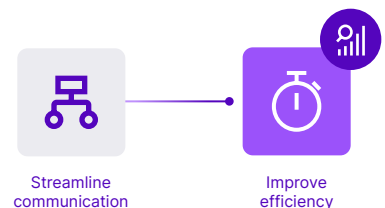
Drive customer obsession

We've taken the insights we learned from the contact center to deliver a cloud business phone system for better customer experiences. For you, this means faster help for complex customer interactions, increased workforce productivity, and better sharing of scattered insights to build a culture of customer obsession.

Improve employee experience

Improve customer experience
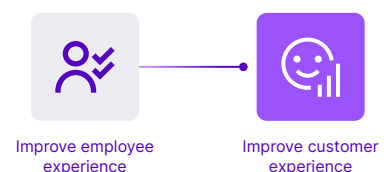
Key features

Encrypted Secure Voice
Ensure all business calls are protected with end-to-end voice encryption.

Multi-Party Conferencing
An integrated directory and conference calling makes collaboration across departments effortless.

Voicemail and Call History
Manage voicemails, view call history and return calls directly from the app your preferred device.

Call Waiting
Simultaneously manage several calls at a time.

Unified Simple Admin
Easily manage numbers, onboard users and streamline business processes through one administration interface for all your contact center and telephony needs.

Global PSTN Reach
Receive incoming calls and make outgoing calls to anyone anywhere in the world with Talkdesk Numbers and Talkdesk Minutes.

Multiple Device Interoperability
Leverage existing investments of traditional desk phones with native support for standard SIP-based VOIP devices.
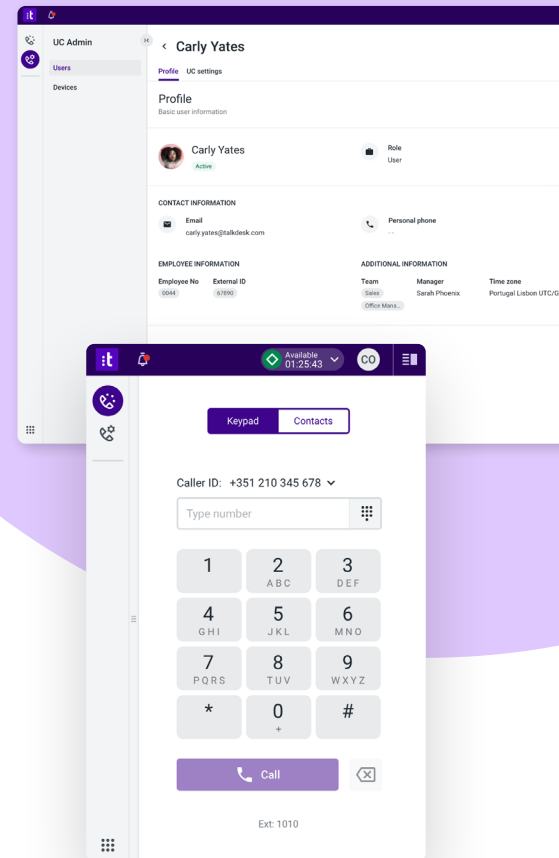
Modern Applications
Support a hybrid workforce and work from anywhere using web, desktop client, SIP devices, Android, or iOS apps.

E911
Safely and efficiently make emergency calls from any location and maintain legislative compliance.

About Talkdesk
Talkdesk® is a global customer experience leader for customer-obsessed companies. Our contact center solution provides a better way for businesses and customers to engage with one another. Our speed of innovation and global footprint reflect our commitment to ensure businesses everywhere can deliver better customer experiences through any channel, resulting in higher customer satisfaction, cost savings, and profitability.

:talkdesk®

Experience. A better way.

Talkdesk Phone