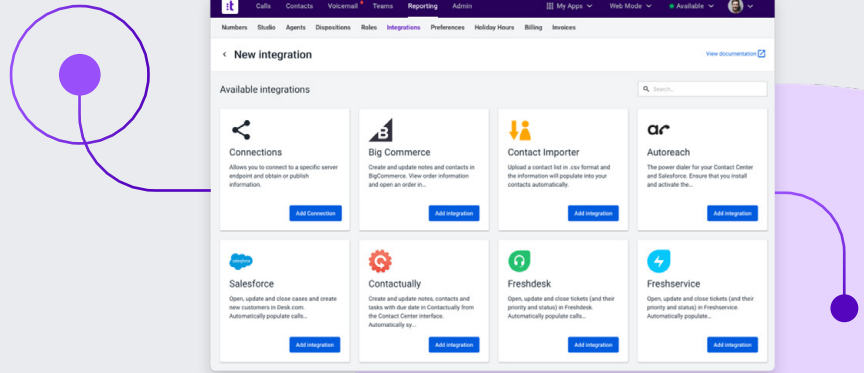




Talkdesk Connections

Build any integration in minutes to create the perfect customer experience.



Talkdesk Connections™ is a powerfully simple integration builder that lets you go beyond out-of-the-box integrations and connect the Talkdesk platform to any third-party system in a matter of minutes. Integrate critical solutions, unique to your business or industry, to optimize performance and deliver a world-class customer experience.

Unified tools and data.

Quickly access customer data regardless of where it's stored and enable your teams to swiftly perform tasks, without ever leaving the Talkdesk environment.

Simple configurations.

Integrate at lightning speed using a web-based interface and simple configuration to quickly connect, test, and deploy.

End-to-end automation.








Accelerate business agility and improve CX by unlocking data from any system and using it to orchestrate automated workflows, such as context-driven routing or targeted marketing offers.



"Talkdesk CX Cloud™ and Talkdesk Connections brings the power of integration and platform as a service into a single offering that ensures the reliable and secure integration of technologies to enable a high quality customer experience with a strong return on existing technology investments."

— MARK SMITH, CEO & CHIEF RESEARCH OFFICER, VENTANA RESEARCH

Features

-  Unified operations
-  Advanced querying
-  Call flow automations
-  Business process automation
-  Simple, low-code interface
-  Flexible connector
-  Legacy system connectivity