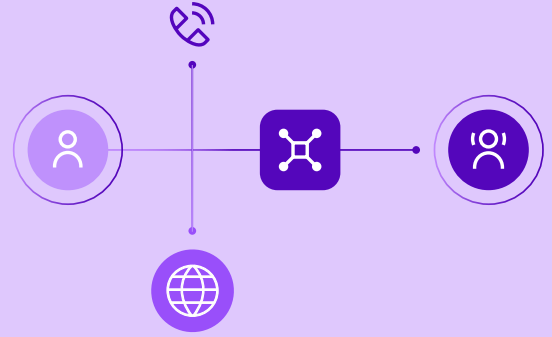




# Talkdesk BYOC (Bring Your Own Carrier)

Bring your carrier of choice to Talkdesk CX Cloud.

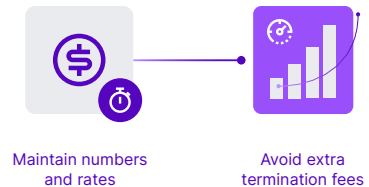


Gain the benefits of a leading cloud-native contact center solution with Talkdesk CX Cloud and keep your current telephony infrastructure and carrier relationships in place. Talkdesk BYOC eases your transition to the cloud. Avoid early termination fees, maintain your phone numbers and rates, and preserve current investments, all while migrating at your own pace.

## Main capabilities

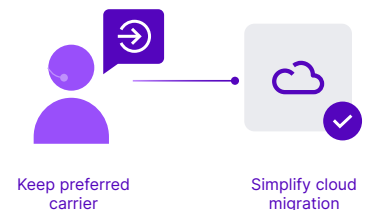
### Complete Flexibility.

Keep your existing carrier contracts, numbers, and rates in place with Talkdesk BYOC – ensuring a smooth transition to Talkdesk CX Cloud while avoiding early termination fees from inflexible carrier contracts.



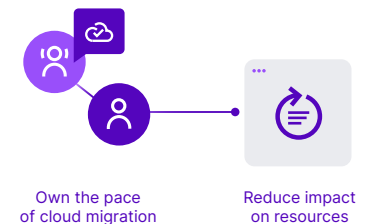
### Preserve your investment.

Instead of a rip and replace migration strategy, ease your transition to the cloud by preserving your existing PBX investment and connect it to Talkdesk CX Cloud to empower your teams with a modern cloud contact center solution to deliver better customer experiences.



### Maintain control.

Deploy a modern cloud contact center while independently managing phone numbers, routing, and calling plans with your existing carrier. Bring your carrier to avoid the hassle of porting numbers and maintain full control as you migrate to the cloud from your on-premise infrastructure at your own pace.



# Key features



## Interconnect with telco providers

Leverage artificial intelligence to generate Interconnect with telco providers.



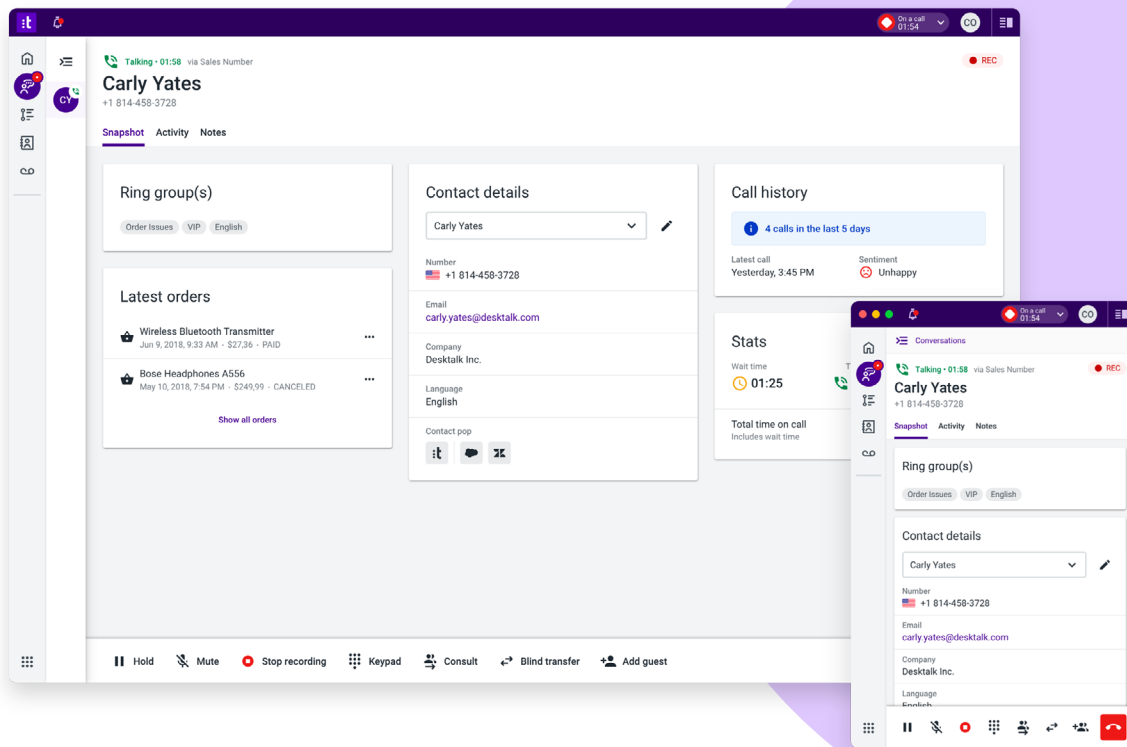
## Enterprise deployments

Confidently deploy a BYOC strategy with a highly customizable enterprise deployment strategy.



## Analytics and insights

Maintain high availability with global points of presence across the US, EU, APAC, and LATAM.



## About Talkdesk

Talkdesk® is a global cloud contact center leader for customer-obsessed companies. Our automation-first customer experience solutions optimize our customers' most critical customer service processes. Our speed of innovation, vertical expertise, and global footprint reflect our commitment to ensuring that businesses can deliver better experiences across any industry and through any channel, resulting in higher customer satisfaction and accelerated business outcomes.



Talkdesk BYOC

